



Who to Contact:

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Claims Reporting

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Coverage	Contact	Email Address	Office
Claims Reporting			
Athletic Injury Medical Expense (AIME)	Health Special Risk, Inc.	CSRM@hsri.com	866-523-3186
Auto Physical Damage (APD)	Elaine Tizon (<i>primary</i>) Diana Walizada Robert Frey (<i>after-hour</i>)	ekim@alliant.com dwalizada@alliant.com rfrey@alliant.com	415-403-1458 415-403-1453 415-518-8490
Aviation (Non-Owned)	Elaine Tizon (<i>primary</i>) Robert Frey (<i>after-hour</i>)	elaine.tizon@alliant.com rfrey@alliant.com	415-403-1458 415-518-8490
Builder's Risk	Robert Frey	rfrey@alliant.com	415-518-8490
Club Sports	Health Special Risk, Inc.	CSRM@hsri.com	866-523-3186
Cyber Liability (with APIP)	Beth Diamond @Beazley Elaine Tizon Robert Frey (<i>after-hour</i>)	tmbclaims@beazley.com elaine.tizon@alliant.com rfrey@alliant.com	646-943-5900 415-403-1458 415-518-8490
Doctor's Medical Malpractice	Ian Thompson	Ian.thompson@hiscox.bm	
Fidelity / Crime	Elaine Kim (<i>primary</i>) Diana Walizada Robert Frey (<i>after-hour</i>)	elaine.tizon@alliant.com dwalizada@alliant.com rfrey@alliant.com	415-403-1458 415-403-1453 415-518-8490
Fine Arts, Artifacts & Archives Program	Diana Walizada (<i>primary</i>) Elaine Tizon Robert Frey (<i>after-hour</i>)	dwalizada@alliant.com elaine.tizon@alliant.com rfrey@alliant.com	415-403-1453 415-403-1458 415-518-8490
Foreign Travel Insurance Program (FTIP)	ACE Travel Assistance Program	medassist-usa@axa-assistance.us	855-327-1414
Identity Fraud	Travelers Bond & Financial	bondclaimidfraud@travelers.com	800-842-8496
Inland Marine	Diana Walizada AGCS Marine Ins. Co	dwalizada@alliant.com FNOLMarine@agcs.allianz.com	415-403-1453 800-558-1606
Liability (AORMA)	Yumi Augustus	yaugustus@carlwarren.com	818-265-6765



Coverage	Contact	Email Address	Office
Claims Reporting			
Liability (Campus)	Martha Guiditta Zachary Gifford	mguiditta@calstate.edu zgifford@calstate.edu	562-951-4557 562-951-4568
Participant Accident Insurance (PAI)	Health Special Risk, Inc.	CSRMS@hsri.com	866-523-3186
Pollution	ACE Environmental Risk Elaine Tizon (<i>primary</i>) Robert Frey (<i>after-hour</i>)	casualtyriskenvironmental@acegroup.com elaine.tizon@alliant.com rfrey@alliant.com	888-310-9553 415-403-1458 415-518-8490
Property / Boiler & Machinery	Elaine Tizon (<i>primary</i>) Diana Walizada Robert Frey (<i>after-hour</i>) Cathryn O'Meara	elaine.tizon@alliant.com dwalizada@alliant.com rfrey@alliant.com cathryn.omeara@mclarensyoung.com	415-403-1458 415-403-1453 415-518-8490 949-757-1413
Rocketry	Elaine Tizon (<i>primary</i>) Robert Frey (<i>after-hour</i>)	elaine.tizon@alliant.com rfrey@alliant.com	415-403-1458 415-518-8490
Special Liability Insurance Program (SLIP)	Elaine Tizon (<i>primary</i>) Diana Walizada Robert Frey (<i>after-hour</i>) Ray Trismen	elaine.tizon@alliant.com dwalizada@alliant.com rfrey@alliant.com raymond.trismen@mendes.com	415-403-1458 415-403-1453 415-518-8490 212-261-8392
Student Academic Field Experience for Credit Liability (SAFECLIP)	Robert Frey Ray Trismen	rfrey@alliant.com raymond.trismen@mendes.com	415-518-8490 212-261-8392
Student Travel Accident	Health Special Risk, Inc.	CSRMS@hsri.com	866-523-3186
Trustees' Errors & Omissions and Fiduciary Liability	Elaine Kim Robert Frey (<i>after-hour</i>)	elaine.tizon@alliant.com rfrey@alliant.com	415-403-1458 415-518-8490



California State University Risk Management Authority
 Auxiliary Organizations Risk Management Alliance

Coverage	Contact	Email Address	Office
Claims Reporting			
Unemployment Insurance Program (UIP) - AORMA	Reina Gonzales x139	rgonzales@employersedge.com	720-891-4900
IDL/NDI/UI (Campus) <i>Industrial Disability Leave (IDL), Non-Industrial Disability Leave (NDI), Unemployment Insurance (UI)</i>	Patricia Daniels Rose Mizak	patricia.daniels@sedgwickcms.com RMizak@Talx.com	916-771-2981 800-475-5768
Workers' Compensation	Brian Montagnese Katie Brandt Susan Neville <i>(Nothridge Auxiliary Only)</i>	brian.montagnese@sedgwickcms.com katie.brandt@sedgwickcms.com susan.neville@sedgwickcms.com	916-851-4441 916-636-4451 916-636-4455

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JPA Program Administrator

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Coverage	Contact	Email Address	Office
JPA Program Administrator – Alliant Insurance Services			
Alliant Insurance	Daniel Howell Robert Leong Mimi Long Jacki Graf Stacey Weeks Van Rin Tevea Him Yung Lam Amy Lightner Andrew Gaspari	dhowell@alliant.com rleong@alliant.com mlong@alliant.com jgraf@alliant.com sweeks@alliant.com vrin@alliant.com thim@alliant.com ylam@alliant.com amy.lightner@alliant.com andrew.gaspari@alliant.com	415-403-1426 415-403-1441 415-403-1423 415-403-1438 415-403-1448 415-403-1408 415-403-1416 415-403-1461 415-403-1457 415-403-1412
Alliant Claims Consulting	Robert Frey Diana Walizada Elaine Tizon	rfrey@alliant.com dwalizada@alliant.com elaine.tizon@alliant.com	415-518-8490 415-403-1453 415-403-1458



CSU Chancellor's Office

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Coverage	Contact	Email Address	Office
Chancellor's Office			
Systemwide Risk Management	Robert Eaton Zachary Gifford Martha Guiditta Leona Ching	reaton@calstate.edu zgifford@calstate.edu mgiditta@calstate.edu lching@calstate.edu	562-951-4572 562-951-4568 562-951-4557 562-951-4580
Financing and Treasury	Robert Eaton Audra Reed Sedong John Alice Kim Jessica Liu Cindi Le Steve Relyea	reaton@calstate.edu areed@calstate.edu sjohn@calstate.edu akim@calstate.edu jliu@calstate.edu cle@calstate.edu srelyea@calstate.edu	562-951-4572 562-951-4564 562-951-4577 562-951-4627 562-951-4621 562-951-4651 562-951-4600
Office of General Counsel	William Hsu	whsu@calstate.edu	562-951-4500
Systemwide Professional Development	David Kervella Chris Fondacaro	dkervella@calstate.edu cfondacaro@calstate.edu	562-951-4403 562-951-4403



Loss Control Consultant

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Coverage	Contact	Email Address	Office
Loss Control Consultant – Alliant Risk Control			
Alliant Risk Control Consulting	John Owen	john.owen@alliant.com	916-643-2736



Online Training

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Coverage	Contact	Email Address	Office
Online Training			
Target Solutions	Jennifer Jones Stacy L. Schaefer	jennifer.jones@targetsolutions.com stacy.schaefer@targetsolutions.com	858-376-1632 858-376-1610
SkillSoft / Lawroom	David Kervella	dkervella@calstate.edu	562-951-4454
Praesidium	Aaron Lundberg	alundberg@praesidiuminc.com	817-801-7773



Unemployment Insurance Claims Administrator

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Coverage	Contact	Email Address	Office
Unemployment Insurance Claims Administrator – Employers Edge			
Client Services	Angie Hansen x116	ahansen@employersedge.com	720-891-4900
Unemployment Claims Operations, Claim Specialist	Reina Gonzales x139	rgonzales@employersedge.com	720-891-4900
Tax Analyst	Larry Blankenship x108	lblankenship@employersedge.com	720-891-4900
Appellate Level	Jen Venable x114 Jamie Clark x122	jvenable@employersedge.com jclark@employersedge.com	720-891-4900 720-891-4900
Account Management	Steve Bell x101	sbell@employersedge.com	720-891-4900

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Human Resources Consulting

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Coverage	Contact	Email Address	Office
Human Resources Consulting – Employers Group			
Helpline	Mark Nelson	mnelson@employersgroup.com	800-748-8484
Client Service	Bill Stephens	bstephens@employersgroup.com	805-807-9922
Reference Library	Robert Campbell x3430	rcampbell@employersgroup.com	800-748-8484
Unemployment Questions	Mark Nelson	mnelson@employersgroup.com	213-765-3952
Affirmative Action Plans	Suzanne Oliva	soliva@employersgroup.com	213-765-3918
Leave Management	Helpline	helpline@employersgroup.com	800-748-8484
Research and Surveys	Juan Garcia	jgarcia@employersgroup.com	213-765-3969
Employee Opinion Survey	Megan Vallone	mvallone@employersgroup.com	213-765-3920
Training Services	Somaly Heng	sheng@employersgroup.com	213-765-3962
Employer Advocacy	Ken Tiratira	ktiratira@employersgroup.com	213-765-3915