



California State University Risk Management Authority

CSURMA Informational Presentation

A Public Entity Joint Powers Authority

c/o Alliant Insurance Services, Inc. • 100 Pine Street, 11th Floor, San Francisco, CA 94111-5101 • Phone: 415-403-1400 Fax: 415-874-4810

CSURMA History and Overview



California State University Risk Management Authority (CSURMA) – joint powers authority created to provide insurance and risk management services for CSU Campuses and Auxiliary Organizations, including insurance and self-insurance.



Auxiliary Organizations Risk Management Alliance (AORMA) - operates within CSURMA to offer tailored coverage for CSU Auxiliary Organizations, including lower deductibles and other special coverage requirements.



Mission Statement

The California State University Risk Management Authority (CSURMA) is a joint power authority composed of CSU and its Auxiliary Organizations joined to protect member resources by providing broad coverage and quality risk management services that stabilize risk cost in a reliable, economical and beneficial manner.

- ✓ **Broad Coverage**
- ✓ **Quality Risk Management Services**
- ✓ **Stabilize Risk Cost**

CSURMA AORMA Overview



How does CSURMA manage its Broad Coverages and Quality Risk Management Services?

JPA Administration (Alliant)

- Works directly with CSU ORM
- Meeting Agendas
- Meeting Minutes
- Program Manuals
- Website
- Annual Budget
- Dividend Calculations
- Program Cost Allocations
- Policies and Procedures
- Resolutions
- Loss Control Contracts
- Actuarial Reviews
- Plus 29 additional tasks

Insurance Brokerage (Alliant)

- Risk Financing Model Development
- Program Development
- Underwriting Information
- Designs and Reviews all Coverage Wording
- Evaluates the Financial Status of all Excess Insurers
- Purchases Excess Insurance for CSURMA's Coverage Programs

Claims Administration (Various)

- Liability (Carl Warren and Company)
- Workers' Compensation (Sedgwick)
- Pollution (Alliant and ACE)
- Cyber (Alliant and Beazley)
- Property (Alliant)
- PAI (HSR)
- Unemployment Insurance (Employers Edge)

Program Administrators



Robert Frey
Claims Manager
D: (415) 403-1445
rfrey@alliant.com



Jacki Graf
WC Claims Consultant
D: (415) 403-1438
jgraf@alliant.com



Tevea Him
JPA Administrator
(415) 403-1416
thim@alliant.com



Daniel Howell
Program Director
D: (415) 403-1426
dhowell@alliant.com



Hsan Htein
Program Administrator
(415) 403-1452
hhtein@alliant.com



Yung Lam
JPA Administrator
(415) 403-1461
ylam@alliant.com



Robert Leong
Campus Programs
D: (415) 403-1441
rleong@alliant.com



Mimi Long
AORMA Programs
D: (415) 403-1423
mlong@alliant.com

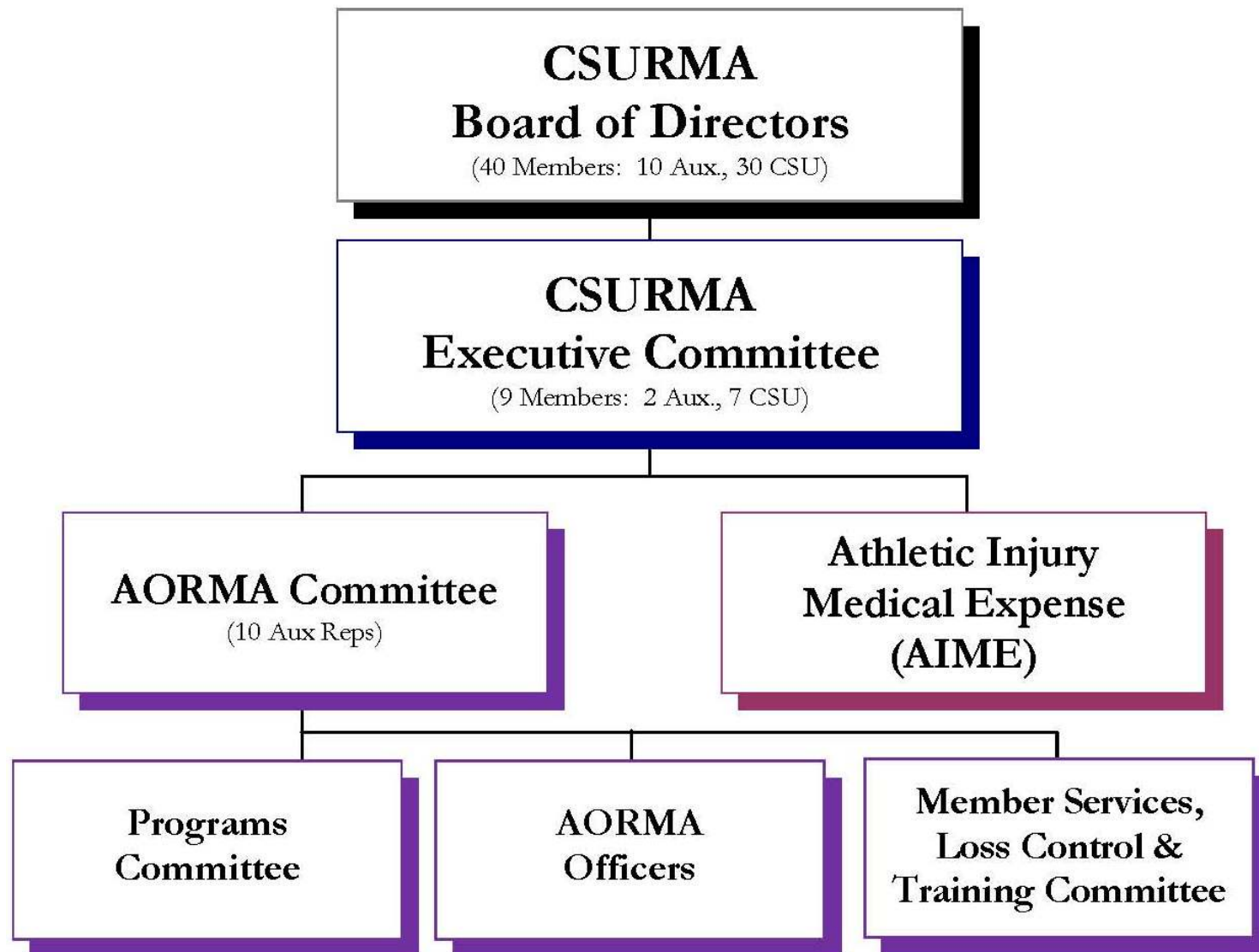


Van Rin
Program Administrator
(415) 403-1408
vrin@alliant.com

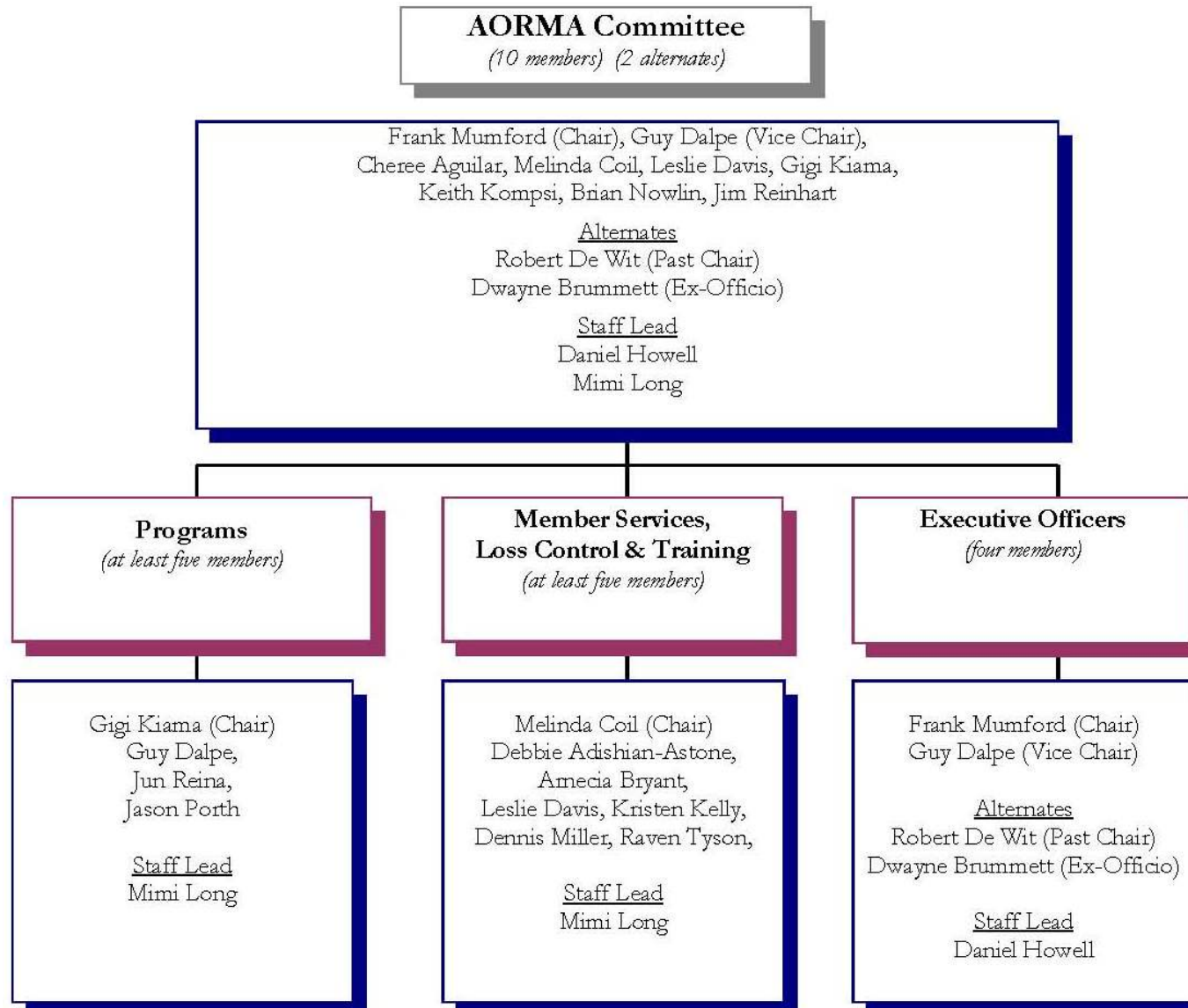


Stacey Weeks
AIME, Foreign Travel
(415) 403-1448
sweeks@alliant.com

Governance & Committees



CSURMA Organization and Structure, Continued ...



Risk Management and Loss Control – here's the latest ...

1. Keeping Minors Safe Handbook – available on CSURMA website
2. Benchmarking Initiative (through California Workers' Compensation Institute – CWCI)
3. Monthly AORMA Newsletter
4. Workers' Compensation Claims Closure Initiative
5. Special Events Risk Management Manual – FY 15/16 create manual, FY 16/17 roll out training on learning management system
6. Real Property Acquisition Checklist – available on CSURMA website
7. Agility recovery loss control services
8. Online safety training – Target Solutions or SkillPort?
9. Prevention of Sexual Abuse of Minors Contract through Praesidium
10. Risk Reduction Matching Grant Program
11. Redesigned CSURMA website

Loss Control and Training

Agility Recovery Provides ...



- ✓ **Office Space:** Everything needed for your employees to work
- ✓ **Power** for the office
- ✓ **Communications:** Telephone and Internet access
- ✓ **Computer System:** Computers, servers, printers, fax

Agility Hotline: 877-364-9393

Agility Email: help@agilityrecovery.com with
Contact Name, Entity, City, State and Phone
number

Loss Control and Training



- ✓ **Records Management**
- ✓ **Compliance Management**
- ✓ **On-line Safety Training**
- ✓ **Custom Learning Management**

*This contract was extended to
June 30, 2016*

*Your primary contact at
TargetSolutions:*

*Ashlee Marinello
(858) 376-1609
ashlee.marinello@targetsolutions.com*

Loss Control and Training



Auxiliary Organizations on-boarded:

- ✓ Chancellor's Office
- ✓ Fullerton
- ✓ Humboldt
- ✓ Northridge
- ✓ San Jose
- ✓ San Luis Obispo
- ✓ Sonoma
- ✓ Stanislaus
- ✓ Sacramento
- ✓ Chico
- ✓ Fresno ... in process

Questions:

David Kervella
Senior Director, Systemwide Professional
Development
CSU Office of the Chancellor
dkervella@calstate.edu
562-951-4454

Loss Control and Training



- ✓ On-Line Self-Assessments for Campus and Auxiliary Programs Involving Minors
- ✓ Each Program that completes the Self-Assessment will have access to six different on-line training courses
- ✓ Each Program that completes the Self-Assessment will have access to a one-hour telephone consultation

Your Primary Contact at Praesidium is:

Aaron Lundberg, LMSW
Vice President of Account Services | Praesidium, Inc.
817.801.7773 Office | 817.307.3725 Mobile
817.261.7864 Fax
Email: ALundberg@PraesidiumInc.com



This contract was extended to November 1, 2015. CABO will discuss in September, 2015 and provide recommendation to CSURMA for future utilization.

Loss Control and Training



AORMA Risk Reduction Innovation Matching Grant Program

- ✓ Funds for original and inventive training programs
- ✓ Funds to purchase cutting edge safety equipment
- ✓ Funds to use for innovative modernization of premises
- ✓ Funds for unique or creative safety related projects
- ✓ Matching grant up to \$10,000

Complete the online application



www.csurma.org

Risk Management Resources

Risk Reduction Grant Application

CSURMA Website

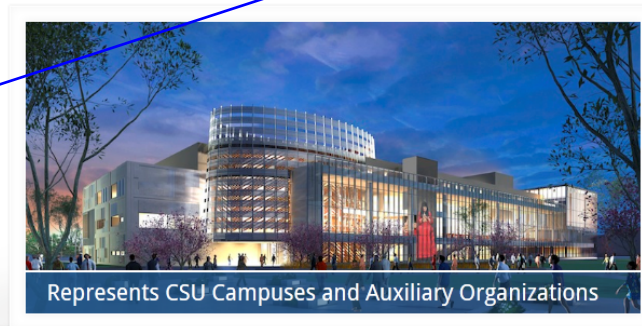


California State University Risk Management Authority

HOME

MEMBERS ▾

1. Log into the CSURMA website
– www.CSURMA.org
2. Click on MEMBERS
3. Enter Username and Password
4. Click sign in



California State University Risk Management Authority

CSURMA

The Chancellor's Office staff and representatives of Auxiliary Organizations within the CSU have been developing a systematic approach to managing risk exposures now prevalent across CSU campuses.

One avenue of reform has been to restructure the overall risk management program on a more collaborative basis. Special legislation was obtained to permit both the CSU as a state agency, and Auxiliary Organizations as separate nonprofit corporations, to create a quasi-public entity to establish and perform pooled group insurance and related risk management functions for the benefit of all who elect to join the new entity and to participate therein.

On January 1, 1997, the CSURMA was formed by the CSU and those qualified Auxiliary Organizations that opted to join with intentions to participate in the risk management programs to be offered by the Authority.

The CSURMA presently has several risk management programs in effect including the Pooled Liability Program, the Pooled Worker's Compensation Program, the IDL/ND/UI Program, the Property Program, the Athletic Injury Medical Expense (AIME) Program and the Auxiliary Group Purchase Insurance Program (AGPIP) (refer to JPA Structure, Section C).

The first three programs are designed for participation by CSU campuses, the Property and the AIME programs are designed for both campus and Auxiliary Organizations participation, and the latter program for participation by only the Auxiliary Organizations.

One of the primary goals of the CSURMA is to develop a forum for the Auxiliary Organizations and the CSU to develop strategies that streamline and integrate the risk management practices of the CSU system.

AORMA

Auxiliary Organizations Risk Management Alliance (AORMA) was established to provide group purchase comprehensive business insurance coverages for the CSU's non-profit Auxiliary Organizations. Participation in the programs is voluntary. Coverages provided include liability, workers' compensation, property, crime, unemployment insurance, auto physical damage, participant accident insurance and miscellaneous coverages.

Quick Links

- Committee Meetings and Information
- 2014-2015 Chancellor's Office International Programs

Members Only

- New Member Signup
- How to Report a Claim
- Request Certificate of Insurance
- Request Foreign Travel
- Cyber Risk Liability Program

Loss Control and Training



***Your primary contact at
Employers Group:***

*Mark Nelson
(213) 765-3952
mnelson@employersgroup.com*

*Kimberly Nwamanna
213-765-3982
knwamanna@employersgroup.com*

- ✓ ***Live HR Consulting***
- ✓ ***On-Line access to BNA's *HR Essentials****
- ✓ ***Access to a staffed HR Reference Center***
- ✓ ***Monthly HR newsletter in full digital format***
- ✓ ***Weekly legal updates for all 50 states***
- ✓ ***Access to EG's most popular Compensation & Benefits Surveys***

Loss Control and Training



*Your primary contact at Shoes for Crews
is:*

Scott Townsend
Director of Regional Accounts
Phone: (561) 242-5953
Fax: (866) 492-9820
E-mail: scottt@shoesforcrews.com

- ✓ **\$10,000 slip and fall warranty**
- ✓ **Corporate discount pricing**
- ✓ **A tailored program based on your individual needs**
- ✓ **24/7 ordering and customer service**

Loss Control and Training

Did you know...



**Alliant Risk Control
provides safety
consulting services to
all AORMA members
at no additional charge.**

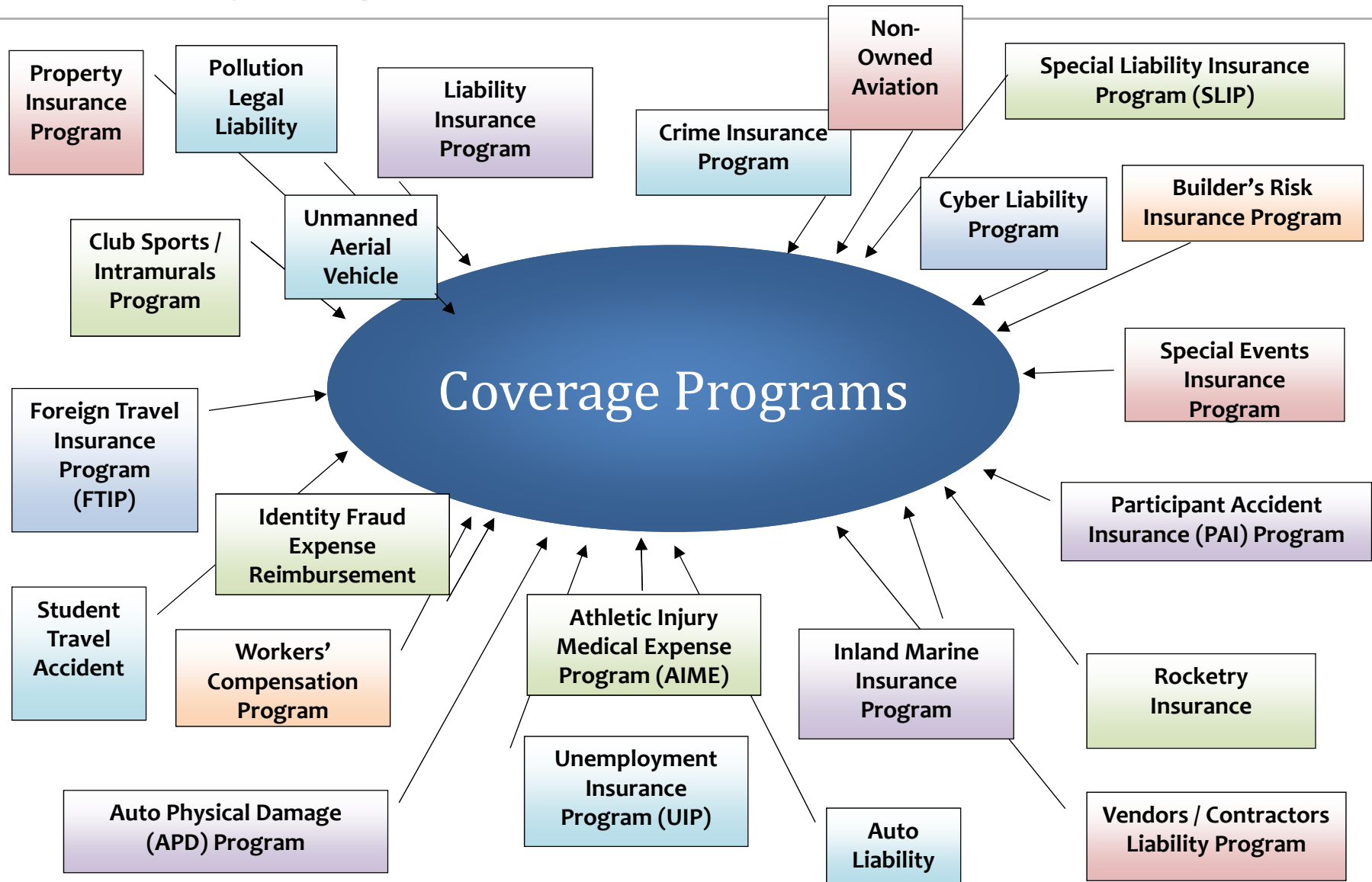
***Your primary contact at
Alliant Risk Control:***

*Brent Escoubas
(949) 260-5013
bescoubas@alliant.com*

Coverage Programs – a few changes ...

1. Liability Program coverage changes
 - a. Media Wrongful Acts coverage added to errors and omissions coverage
 - b. Phlebotomists added to the “add back” medical malpractice coverages
 - c. Coverage for physical damage to a rented vehicles being driven off-road
 - d. UAV / drone coverage
2. Cyber liability limits increased to \$7MM
3. Member Allocation Formulas
 - a. All formulas are reviewed every three years
 - b. Crime and property allocations revised FY 14/15
 - c. Liability and workers' compensation revised FY 15/16

Coverage Programs Available to Auxiliary Organizations



AORMA Coverage Programs



Additional premium may apply depending on the Auxiliary Organization's loss exposures

All Auxiliary Organizations are Automatically Enrolled in These Programs

- Liability Program
- Property Program
- Crime Program
- Student Travel Accident
- Foreign Travel Insurance Program ^{*1}
- Non-Owned Aviation
- Rocketry Insurance ^{*2}
- I.D. Fraud Expense Coverage ^{*3}

^{*1} – All trips must be reported in advance

^{*2} – All launch sites must be reported and listed on the policy

^{*3} – Does not apply to state employee

Student Travel Accident

COVERAGE SUMMARY

INSURER:

QBE Insurance
Company

POLICY TERM:

December 31, 2014 to
December 31, 2015

POLICY NO:

NHH000314

A.M. Best Rating:

A



QUESTIONS:

Robert Leong

(415) 403-1441

rleong@alliant.com

Van Rin

(415) 403-1408

vrin@alliant.com

Hsan Htein

(415) 403-1452

hhtein@alliant.com

NAMED COVER ENTITY:

Trustees of California State University, et al.

COVERED PARTIES:

Enrolled students, including students enrolled only in extended education programs, of the California State University

MEDICAL EXPENSE BENEFIT:

Full Excess

LIMITS:

\$35,000	Accident Medical Expenses - Total Maximum Benefit Amount
\$10,000	Accidental Death
\$10,000	Accidental Dismemberment
\$500,000	Aggregate Limit of Liability

MEDICAL EXPENSE DEDUCTIBLE:

\$0	Each covered accident & included covered expense paid under another Health Care Plan
180 days	First Covered Expenses must be incurred with Benefit Period

HAZARDS INSURED AGAINST:

Injuries to the Covered Parties while:

1. Away from Campus, or
2. Traveling to or from or participating in a school sponsored activity

COVERED ACTIVITIES:

1. Supervised and sponsored activities while away from the campus which are part of a course requirement or are sponsored by an auxiliary organization or other recognized student organization or club
2. Travel to or from intercollegiate athletic events away from campus but does not include participation in such events or practices
3. Overnight supervised and sponsored activities with duration of more than **14 days** and related travel are not covered, or

COVERAGE TERRITORY:

United States

While we believe this Summary of Insurance fairly represents the terms, conditions and exclusions found in your insurance policies, in the event of any differences between the policies themselves and this summary, the policy provision will direct any resolution. This summary is not intended to replace or supersede any of your insurance contracts.

Student Travel Accident

COVERAGE SUMMARY

EXCLUSION(S):

1. Intentionally self-inflicted Injury, suicide or any attempt thereof while sane or insane;
2. Commission or attempt to commit a felony or an assault;
3. Commission of or active participation in a riot or insurrection;
4. Bungee jumping; parachuting; skydiving; parasailing; hang-gliding;
5. Declared or undeclared war or act of war;
6. Flight in, boarding or alighting from an Aircraft or any craft designed to fly above the Earth's surface, except as a fare-paying passenger on a regularly scheduled commercial or charter airline;
7. Travel in or on any off-road motorized vehicle not requiring licensing as a motor vehicle;
8. Participation in any motorized race or contest of speed;
9. Sickness, disease, bodily or mental infirmity, bacterial or viral infection or medical or surgical treatment thereof, except for any bacterial infection resulting from an accidental external cut or wound or accidental ingestion of contaminated food;
10. Travel or activity outside the United States
11. Voluntary ingestion of any narcotic, drug, poison, gas or fumes, unless prescribed or taken under the direction of a Physician and taken in accordance with the prescribed dosage;
12. Injuries compensable under Workers' Compensation law or any similar law

HOW TO REPORT A CLAIM:

Notify your Claims Administrator:

Report claims within 30 days after the covered loss occurs or begins or as soon as reasonably possible.

Health Special Risk, Inc. (HSR)

4100 Medical Parkway
Carrollton, Texas 75007-1517
(972) 512-5600
CSRM@hsri.com

COVERAGE SUMMARY

INSURER:

ACE USA – U.S.
International Advantage
Program

POLICY TERM:

July 1, 2015 to
July 1, 2016

POLICY NO:

GLMN04950872



NAMED COVER ENTITY:

1. California State University Risk Management Authority (CSURMA)
2. California State University (CSU)
3. CSU Auxiliary Organizations

COVERAGE TERRITORY:

ANYWHERE IN THE WORLD excluding:

1. The United States of America, Puerto Rico, (including its territories and possessions); and
2. Any country or jurisdiction which is the subject of trade or economic sanctions imposed by the laws regulations of the United States of America

LIMITS / SUB-LIMITS:

Primary General Liability

\$5,000,000	Coverage A – Bodily Injury/Property Damage Each Occurrence
\$5,000,000	Aggregate Limit/Products/Completed Ops
\$1,000,000	Premises Damage Limit
\$5,000,000	Coverage B – Personal Injury & Advertising Injury – Aggregate Limit
\$10,000	Coverage C – Medical Expense Limit (any one person)
\$1,000,000	Employee Benefits Liability Endorsement- Each Claim (Subject to \$1,000 Deductible) (Claims Made Coverage) and Annual Aggregate

Contingent Auto Liability (Excess)

\$1,000,000	Bodily Injury/Property Damage Liability Each "accident"
\$100,000	Hired Auto Physical Damage/any one policy period
\$25,000	Auto Medical Payments/each person/ each accident

Employers Responsibility Coverage Voluntary Compensation

State of Hire	North Americans – State of Hire
Country Origin	Third Country Nationals – Country of Origin
Country Origin	Local Nationals – Country of Origin

Employers Liability

\$1,000,000	Bodily Injury by Accident/each Accident
\$1,000,000	Bodily Injury by Disease/each Employee (including Endemic Disease)
\$1,000,000	Bodily Injury by Disease/Policy Limit (including Endemic Disease)

Primary Accident or Sickness Expense Benefit

\$250,000	Employee/Student (Primary Accident or Sickness Expense Benefit)
\$250,000	Spouse/Dependent/Volunteer (Primary Accident or Sickness Expense Benefit)
Treated as any other medical condition	Maximum Preexisting Conditions
\$1,000	Maximum for Dental Treatment – Injury Only
\$500	Alleviation of Pain – Maximum
\$2,000	Maximum for Therapeutic Termination of Pregnancy
	\$0 Deductible per Covered Accident or Sickness
	364 Maximum Period of Coverage
	Incurral Period: 60 days after the date of Covered Accident or Sickness

Emergency Medical Benefits

Up to \$10,000	Emergency Medical Benefit Maximum
----------------	-----------------------------------

QUESTIONS:

Stacey Weeks

(415) 403-1448
sweeks@alliant.com

Van Rin

(415) 403-1408
vrin@alliant.com

Rob Leong

(415) 403-1448
rleong@alliant.com

COVERAGE SUMMARY

INSURER:

ACE USA – U.S.
International Advantage
Program

POLICY TERM:

July 1, 2015 to
July 1, 2016

POLICY NO:

GLMN04950872



QUESTIONS:

Stacey Weeks
(415) 403-1448
sweeks@alliant.com

Van Rin
(415) 403-1408
vrin@alliant.com

Rob Leong
(415) 403-1441
rleong@alliant.com

LIMITS / SUB-LIMITS:

Emergency Medical Evacuation

100% of Covered Expense Emergency Medical Evacuation Benefit Maximum

Repatriation of Remains Benefit

100% of Covered Expense Repatriation of Remains Benefit Maximum

Emergency Reunion

\$5,000 Benefit Maximum
\$300 Daily Benefit Maximum
10 days Maximum Number of Days
Round Trip Ticket to fly to injured participant included in maximum benefit

Aggregate Limit Benefit

\$3,000,000 Aggregate Limit/Benefit Maximum

Accidental Death & Dismemberment Benefit

\$100,000 Employee / Student – AD&D Benefit
\$50,000 Other– AD& D Benefit

Trip Cancellation

\$2,500 Benefit Reimbursement of non-refundable covered expenses paid for trip up to Benefit Maximum
Maximum Maximum if prevented from taking trip as a result of injury, sickness, or death

Trip Interruption Benefit

\$2,500 Benefit Reimbursement of cost for one-way economy air/or ground transportation ticket, up to benefit maximum, if participant's trip is interrupted as a result of a death of a family member or unforeseen injury or sickness of participant's family member.
Maximum

Trip Cancellation (Self-Funded)

\$2,500 Benefit Limited self-insured coverage for trip cancellation, addressing the cost of cancelling or early return from travel triggered by critical events that may not be covered under the insurance program.
Maximum

COMMENTS / CONDITIONS:

1. Trips need to be reported
2. For any high hazardous / war risk country both the Campus President and Chancellor's Office approvals are required

COVERAGE SUMMARY

INSURER:

ACE USA – U.S.
International Advantage
Program

POLICY TERM:

July 1, 2015 to
July 1, 2016

POLICY NO:

GLMN04950872

TRAVEL ASSISTANCE:

ACE Travel Assistance Program

1-855-327-1414 (Toll-Free)

1-630-9764 (Direct Dial)

Email: medassist-usa@axa-assistance.us

Policyholder: California State University RMA

Policy Number: ADDN04950872

Assistance Provider: AXA Assistance USA, Inc.

**QUESTIONS:**

Stacey Weeks

(415) 403-1448

sweeks@alliant.com

Van Rin

(415) 403-1408

vrin@alliant.com

Rob Leong

(415) 403-1448

Rleong@alliant.com

Aviation (Non-Owned) Liability

COVERAGE SUMMARY

INSURER:

Westchester Fire
Insurance Company
(ACE Group)

POLICY TERM:

July 1, 2015 to
July 1, 2016

POLICY NO:

AACN0738511005

A.M. Best Rating:

A++



QUESTIONS:

Robert Leong

(415) 403-1441
rleong@alliant.com

Van Rin

(415) 403-1408
vrin@alliant.com

Hsan Htein

(415) 403-1452
hhtein@alliant.com

NAMED COVERED ENTITY:

The California State University and its Auxiliary Organizations

WHAT THIS POLICY COVERS:

The insurer will pay on behalf the Named Covered Entities, claims which must legally be paid because of an event involving a non-owned aircraft causing bodily injury or property damage

COVERAGE LIMIT:

\$50,000,000 Single Limit Including Passengers - Each Occurrence

SELF-INSURED RETENTION:

None

COVERAGE TERRITORY:

Worldwide, suits must be brought in the United States of America

SPECIAL CONDITIONS:

1. Maximum seats including crew: 40
2. Pilot must be properly certificated and rated for the flight involved
3. Aircraft is regularly based in the Coverage Territory

EXCLUSION(S):

1. Pilots
2. Territory
3. Seaplanes/Amphibians
4. War and Other Perils Exclusion Clause

HOW TO REPORT A CLAIM:

Notify Alliant:

Michelle Maffei
(415) 403-1418
mmaffei@alliant.com

Martin Fox-Foster
(415) 403-1417
martin.fox-foster@alliant.com

Elaine Kim
(415) 403-1458
ekim@alliant.com

After Hours Reporting:

Robert Frey
(415) 403-1445
(415) 518-8490 (Cell)
rfrey@alliant.com



CSU Rocketry Program

COVERAGE SUMMARY

INSURER:

ACE Property and
Casualty Insurance
Company

POLICY TERM:

December 8, 2015 to
July 1, 2016

POLICY NO:

AAPN11234094001

A.M. Best Rating:

A++

**QUESTIONS:**

Robert Leong

(415) 403-1441

rleong@alliant.com

Van Rin

(415) 403-1408

vrin@alliant.com

Hsan Htein

(415) 403-1452

hhtein@alliant.com

NAMED COVERED ENTITY:

The California State University and its Auxiliary Organizations

COVERED TERRITORY:

Any premises within the Mojave Desert necessary to the Named Insured's aviation operations that have been approved for the launching of rockets by the State & Federal government.

LAUNCH LOCATIONS:

Each Launching Location must be disclosed to Ace Underwriting and scheduled on policy prior to a launch.

State Name

- | | |
|----|---|
| CA | Friends of Amateur Rocketry (FAR): located in the Mojave Desert, CA |
| CA | Rocketry Organization of California (ROC): Located in the Mojave Desert, CA |
| UT | Green River, UT: Located on Bureau of Land Management property |

COVERED PARTIES:

1. Name Insured, Covered Entities
2. Executive Officers, Directors
3. Employees, Volunteers

COVERAGE:

1. Bodily Injury
2. Personal & Advertising Injury
3. Property Damage
4. Medical Payments

LIMITS/SUBLIMITS:

- | | |
|-------------|--|
| \$5,000,000 | Each Occurrence Limit |
| \$5,000,000 | Personal Injury & Advertising Injury Aggregate Limit |
| \$100,000 | Fire Damage Legal Liability Any One Fire |
| \$5,000 | Medical Expense Limit Any One Person |

DEDUCTIBLE:

\$0 Each Occurrence of Offense

SPECIAL TERMS:

"Aviation Operations" means your operations:

- a. involving aircraft or any parts or equipment relating to aircraft; or
- b. at any airport, airfield or heliport

While we believe this Summary of Insurance fairly represents the terms, conditions and exclusions found in your insurance policies, in the event of any differences between the policies themselves and this summary, the policy provision will direct any resolution. This summary is not intended to replace or supersede any of your insurance contracts.

EXCLUSIONS & ENDORSEMENTS (INCLUDED BUT NOT LIMITED TO):

1. Nuclear Risk Exclusion Clause
2. Date Recognition Exclusion Clause
3. Silica and Silica-Related Dust Exclusion
4. Infringement of Copyright, Patent, Trademark or Trade Secret Exclusion Endorsement
5. Coverage A. Bodily Injury and Property Damage Liability
This insurance does not apply to:
 - a. Expected or Intended Injury
 - b. Contractual Liability
 - c. Liquor Liability
 - d. Workers Compensation or Similar Laws
6. Coverage B. Personal and Advertising Injury Liability
This insurance does not apply to:
 - a. Personal injury or advertising injury:
 1. Arising out of any oral or written publication of material, if done by or at the direction of the insured with knowledge of falsity;
 2. Arising out of the willful violation of the penal statute or ordinance committed by or with the consent of the insured
 - b. Advertising Injury arising out of:
 1. Breach of contract, other than misappropriation of advertising ideas under an implied contract;
 2. An offense committed by an insured whose business is advertising, broadcasting, publishing or telecasting
7. Coverage C. Medical Payments
We will not pay expenses for "bodily injury"
 - a. To any insured;
 - b. To a person hired to do work for or on behalf of any insured or a tenant of any insured;
 - c. To a person injured on that part of premises you own or rent that the person normally occupies
8. Coverage D. Hangar keepers Liability
9. Coverage E. Non-Owned Aircraft Liability
This insurance does not apply to:
 - a. Expected or Intended Injury
 - b. Property damage to aircraft

HOW TO REPORT A CLAIM:

Notify Alliant:

Michelle Maffei
(415) 403-1418
mmaffei@alliant.com

Martin Fox-Foster
(415) 403-1417
martin.fox-foster@alliant.com

Elaine Kim
(415) 403-1458
ekim@alliant.com

After Hours Reporting:

Robert Frey
(415) 403-1445
(415) 518-8490 (Cell)
rfrey@alliant.com

Identity Fraud Expense Reimbursement

COVERAGE SUMMARY

INSURER:

Travelers Excess and
Surplus Lines Company

POLICY TERM:

July 1, 2015 to
July 1, 2016

POLICY NO:

105960479



QUESTIONS:

Mimi Long

(415) 403-1423
mlong@alliant.com

Van Rin

(415) 403-1408
vrin@alliant.com

Hsan Htein

(415) 403-1452
hhtein@alliant.com

COVERAGE:

1. Lost wages as a result of time taken off from work to deal with the fraud, including wrongful incarceration – up to \$500 per week for four weeks
2. Notary and certified mail charges for completing and delivering fraud affidavits
3. Fees to re-apply for loans that were denied as a result of erroneous credit information due to the identity theft
4. Long distance telephone charges for calling merchants, law enforcement agencies or credit grantors to discuss an actual identity theft
5. Attorney fees incurred, with Travelers Bond's prior consent, for:
 - a. Defending suits brought incorrectly by merchants or their collection agencies
 - b. Removing criminal or civil judgments wrongly entered against the victim
 - c. Challenging information in a credit report

THIS BENEFIT APPLIES TO ANY INSURED PERSON - INSURED PERSON MEANS:

1. Any full-time or part-time employee of the Auxiliary Organization
2. The spouse, domestic partner, child under 25 years of age or parent of the employee (residing in the same household)

LIMITS:

\$10,000 Any one loss

DEDUCTIBLE:

None

EXCLUSIONS:

1. Fraud, dishonest or criminal act of any person acting in concert with the Insured Person;
2. Loss other than expenses;
3. Loss that occurred prior to or after being an employee of the covered CSURMA AORMA Member

HOW TO REPORT A CLAIM:

Travelers Bond & Financial Products

Claim Department

(800) 842-8496

bondclaimidfraud@travelers.com

AORMA Coverage Programs

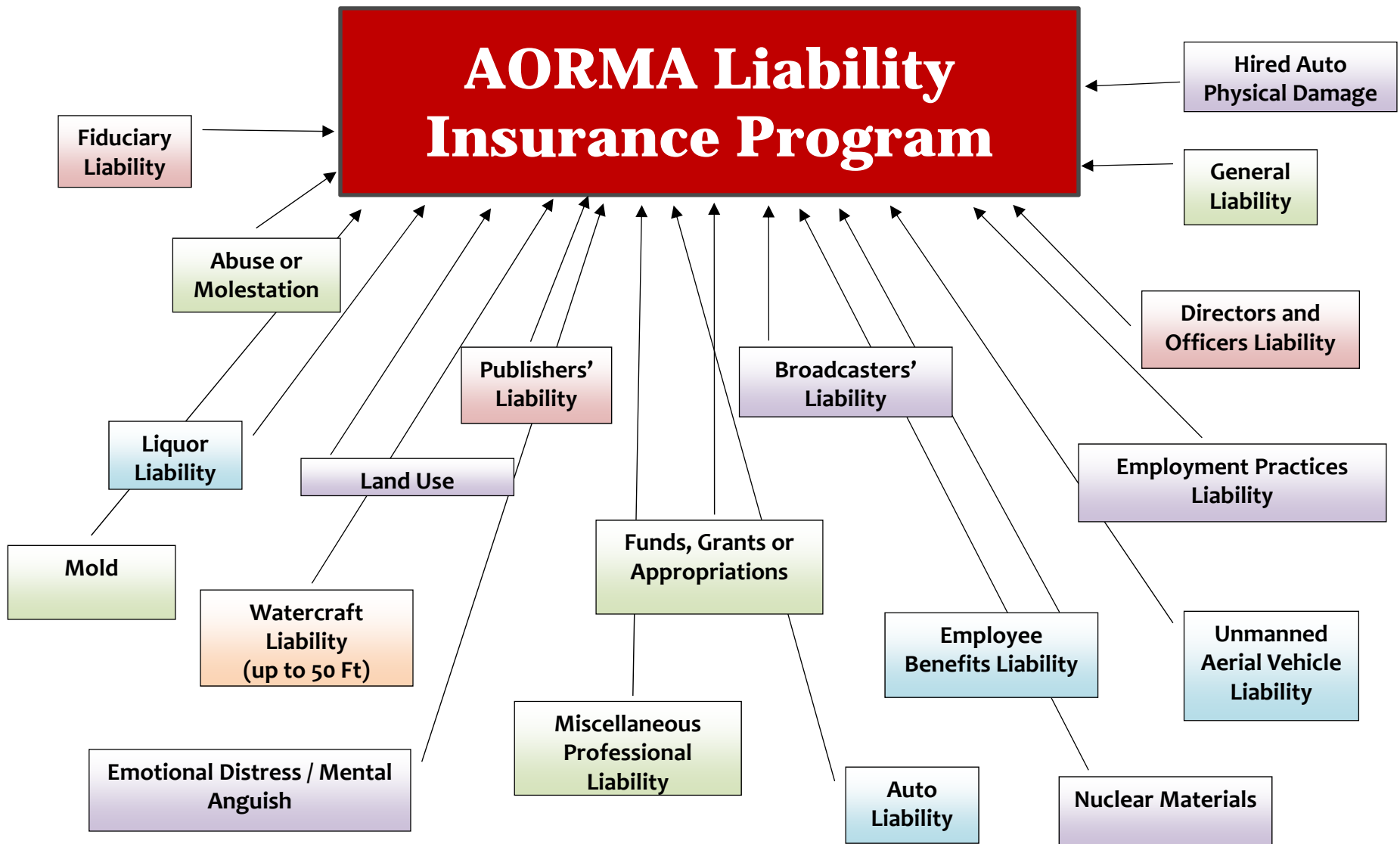


These programs are available, but must be purchased separately

**Coverage
Programs
Available
to
Members**

- Workers' Compensation Program
- Unemployment Insurance Program (UIP)
- Special Liability Insurance Program (SLIP)
- Special Events Insurance Program
- Participant Accident Insurance Program (PAI)
- Vendors / Contractors Liability Program
- Builder's Risk Insurance Program
- Inland Marine Insurance Program
- Auto Physical Damage Program (APD)
- Club Sports / Intramurals Program

Liability Insurance Program



AORMA - Liability Insurance Program



Layer Limit - \$20,000,000

Excess Insurance Layer

Various Insurers - \$15,000,000 xs of \$5,000,000

Layer Limit - \$5,000,000

AORMA Reinsured Layer

Genesis Reinsurance Corp. - \$4,650,000 xs of \$350,000

Layer Limit - \$350,000

AORMA Pooled Layer - \$350,000 per occurrence

Entities covered ... the member, governing board, officers, employees and volunteers

AORMA Member Deductible \$0; except for EPL

Member employment practices deductibles ...

\$25,000 for all members except; \$50,000 for CSU East Bay Foundation; Cal State L.A. UAS; UEI CSU Sacramento; Cal Poly Corp (SLO) \$75,000 for CSU Fresno Foundation; SJSU Research Foundation and CSULB Research Foundation; \$100,000 for Cal Poly Pomona; SDSU Research Foundation

Campus - Liability Insurance Program



Layer Limit - \$20,000,000

Excess Insurance Layer

Various Insurers - \$15,000,000 xs of \$5,000,000

The program includes ... General liability, auto liability, professional liability (including directors and officers liability), liquor liability, watercraft liability (up to 50 feet), employment practices liability, Medical Malpractice, UAV, Construction Projects Managed by Chancellor's Office or Campus

Layer Limit - \$5,000,000

Campus Pooled Layer

\$5,000,000 inclusive of individual campus deductible

Entities covered ... the campus and its elected and appointed officials, employees, appointed volunteers and students in nursing training

Layer Limit - \$35,000 to \$900,000

Campus deductibles ...

\$35,000 – CSU Bakersfield, CSU Channel Islands, California Maritime Academy, CSU Monterey Bay, CSU Stanislaus; \$50,000 – Humboldt State University, CSU San Bernardino, CSU San Marcos, \$100,000 – CSU Chancellor's Office, CSU Dominguez Hills, Sonoma State University, \$250,000 – CSU Chico, CSU Fresno, CSU Fullerton, CSU Long Beach, CSU Los Angeles, CSPU Pomona, CPSU San Luis Obispo, \$500,000 – CSU East Bay, SFSU, \$750,000 – CSU Northridge, SJSU; \$900,000 – CSU Sacramento, SDSU

AORMA - Liability Insurance Program

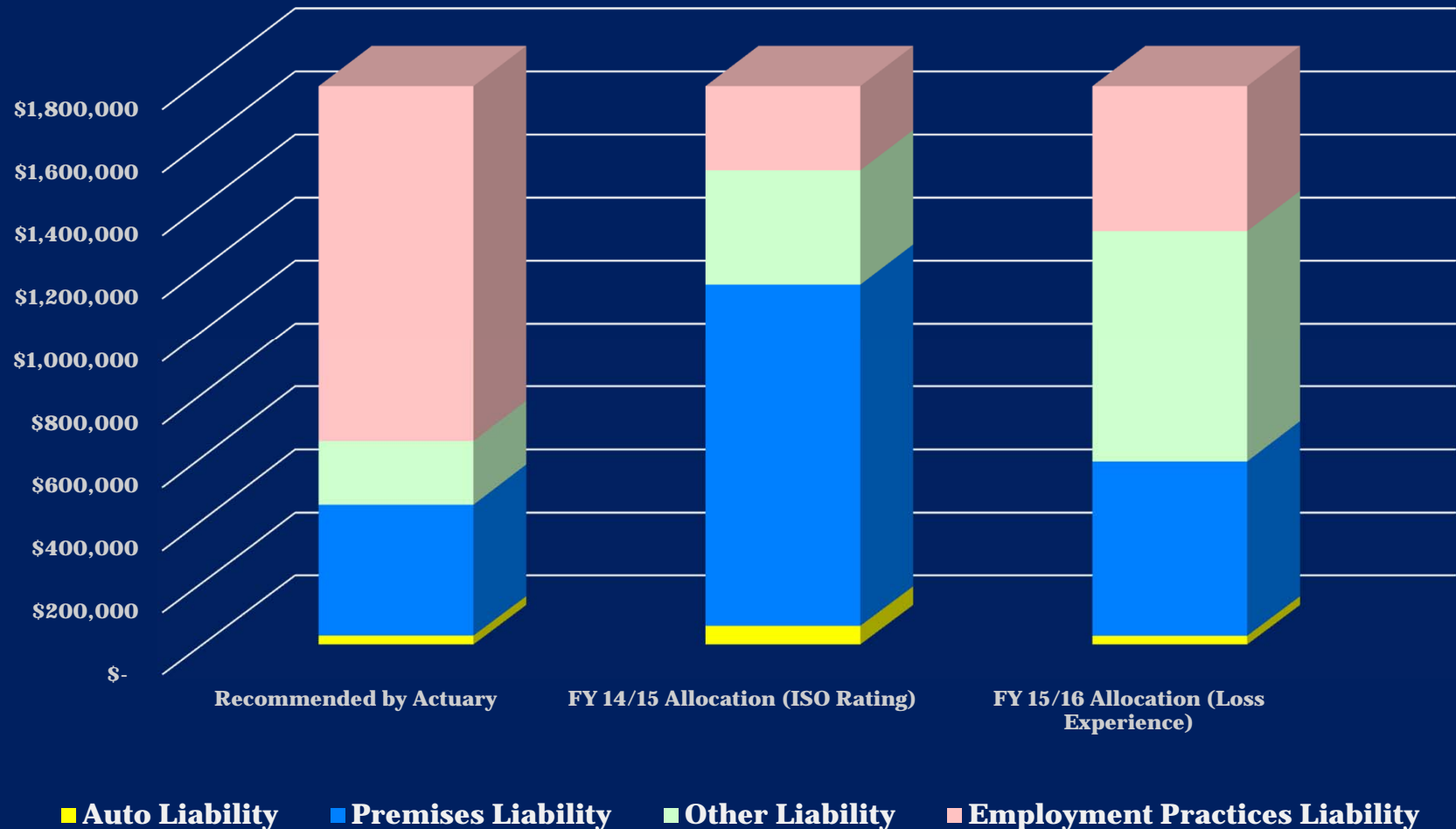


Member Allocation Formula

- **Four basic rates determined by the CSURMA Actuary based on AORMA's loss experience**
 1. Employment Practices Liability
 2. Premises Liability
 3. Auto Liability
 4. All Other Liability
- **Size credit up to 30%**
- **Experience modification factors determined by the CSURMA Actuary**
(Collared at .75 and 2.00)
- **Collared rates and premiums for first year** - For FY 15/16 the premium for any one member can not increase more than 30% or decrease more than 13%
- **EPL deductible credits** - \$50,000 - 13%, \$75,000 - 25.5%, \$100,000 – 36%
- **Excess premium and administrative costs capped for larger members**

AORMA - Liability Insurance Program

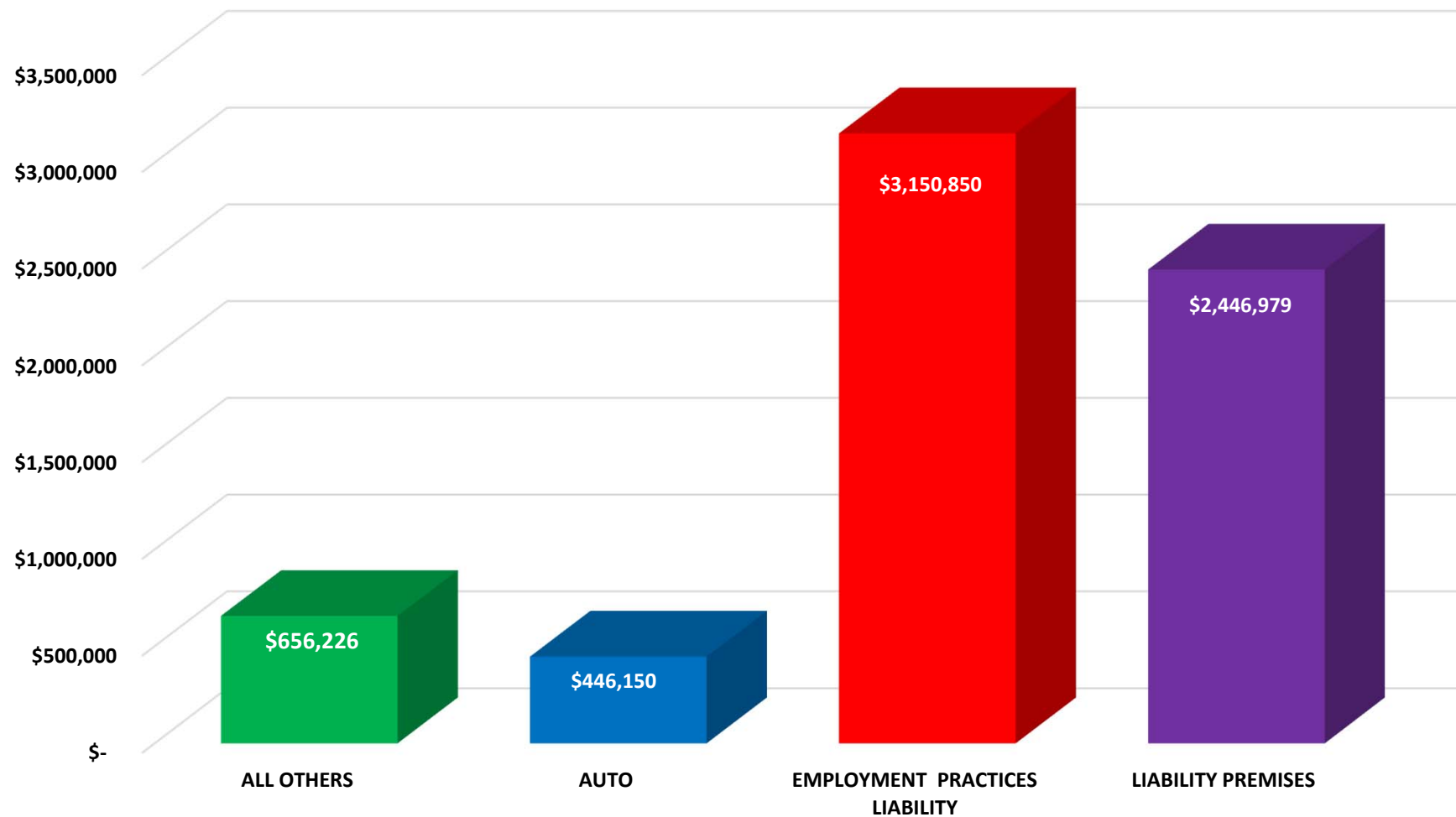
How is the premium allocated?



AORMA Liability Program Losses



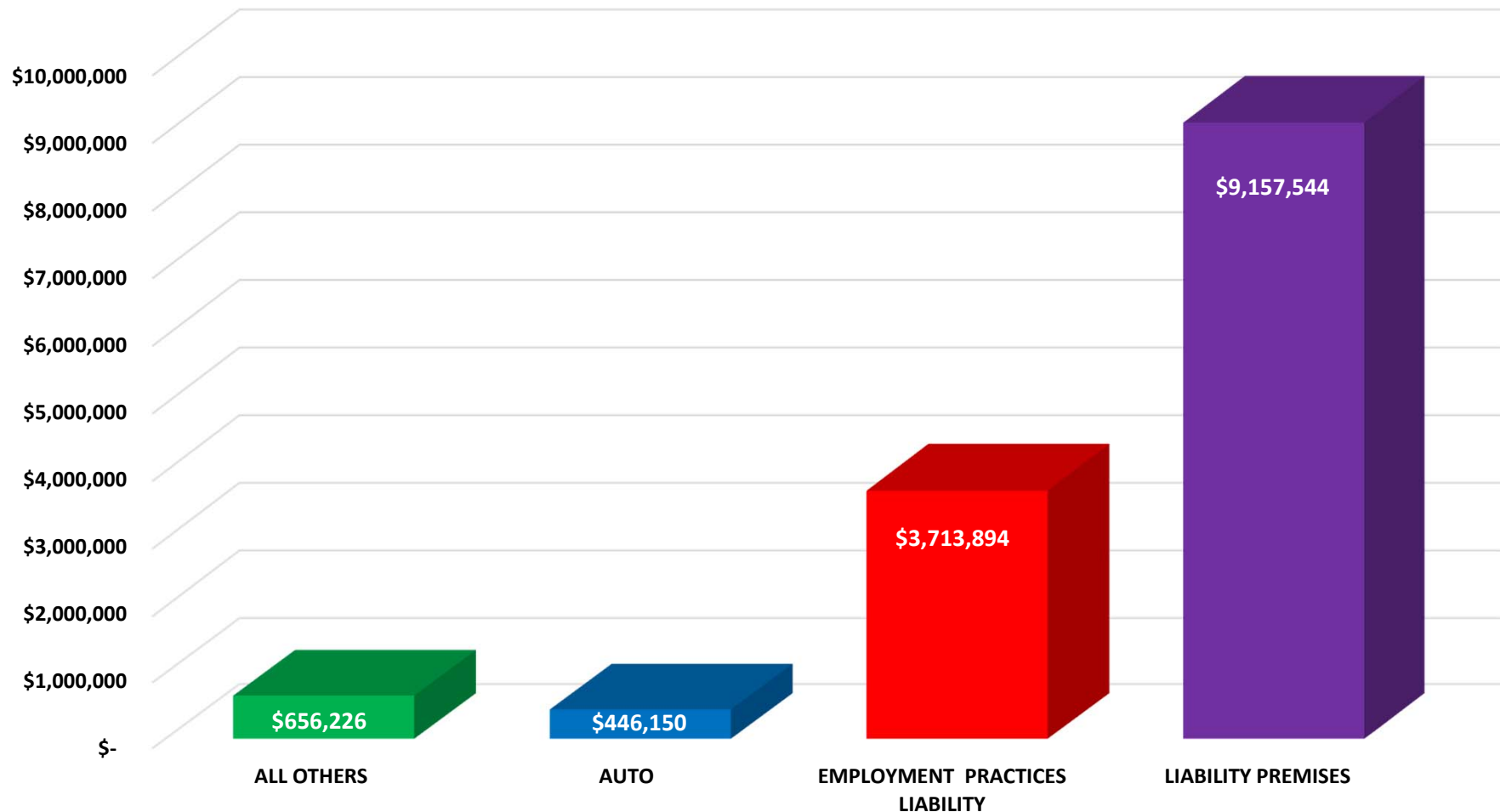
Liability Losses - July 1, 2010 to June 30, 2015
(Capped at Pooled Layer)



AORMA Liability Program Losses



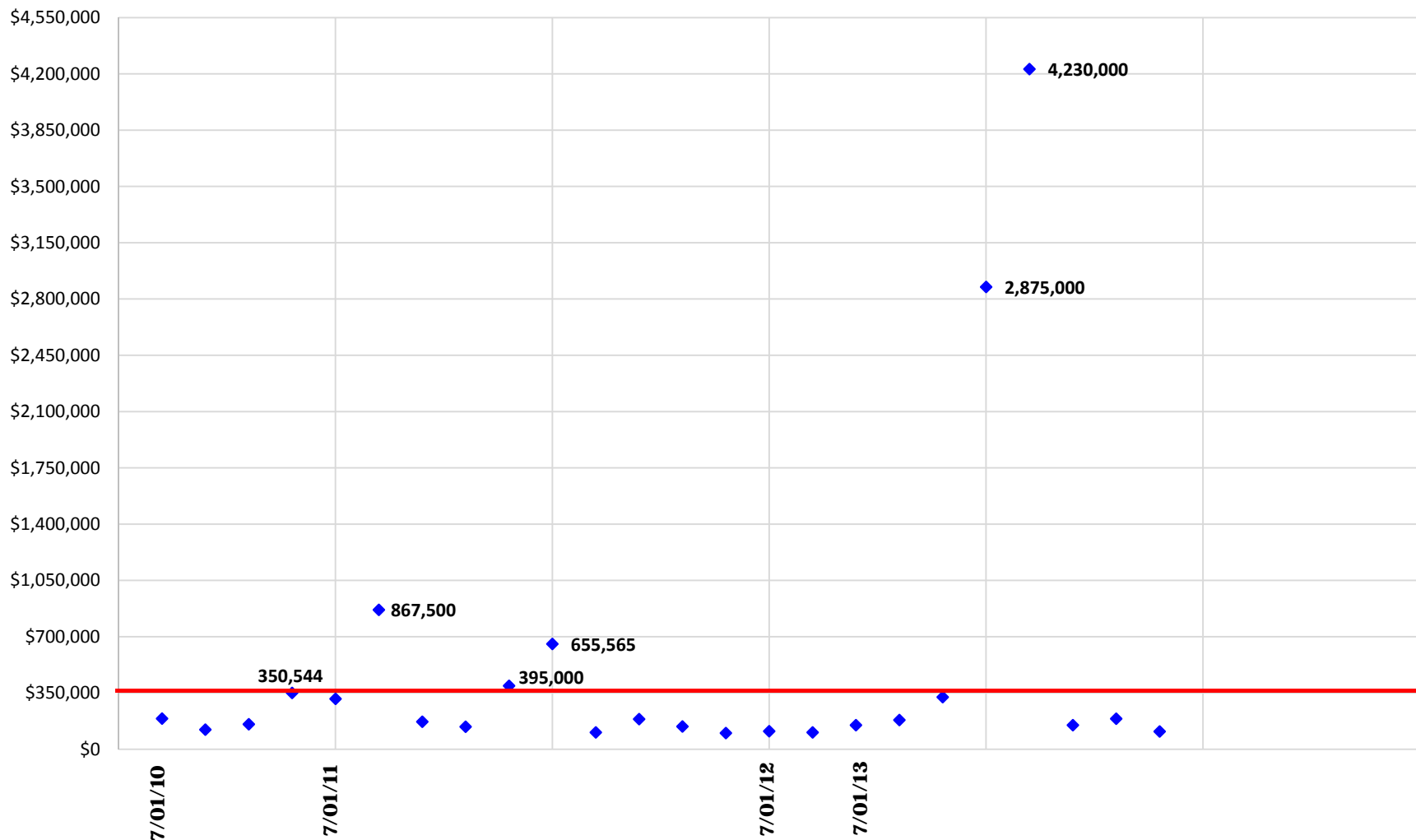
Liability Losses - July 1, 2010 to June 30, 2015 (Uncapped)



AORMA Liability Program Losses



Distribution of Liability Losses above \$100,000
July 1, 2010 to June 30, 2015



AORMA – Workers' Compensation Insurance Program



Excess Insurance Layer
Safety National

Workers' Compensation - Statutory

Employer's Liability - \$4,500,000 xs of \$500,000

The program includes ... workers' compensation and employer's liability, incidental maritime exposures, and includes registered volunteers as covered employees (as resolved by the Member)

AORMA Pooled Layer - \$500,000
This layer is reinsured by CSAC EIA

Deductible ... there are no individual deductibles

AORMA – Workers' Compensation Insurance Program



Member Allocation Formula

- **AORMA Classification Codes**

- 1001** – Primarily Clerical, Administrative and Non-Manual, Non-Instructional

- 1002** – Primarily Professional Student Activity Functions, Consulting, Certain Aspects of performing Arts, Off-Site Work Not Physical in Nature

- 1004** – Retail

- 1005** – Sport Activity, Day Care Centers

- 1006** – Food Service

- 1007** – Primarily Manual Labor

- **Member's estimated and actual payroll within each classification code**

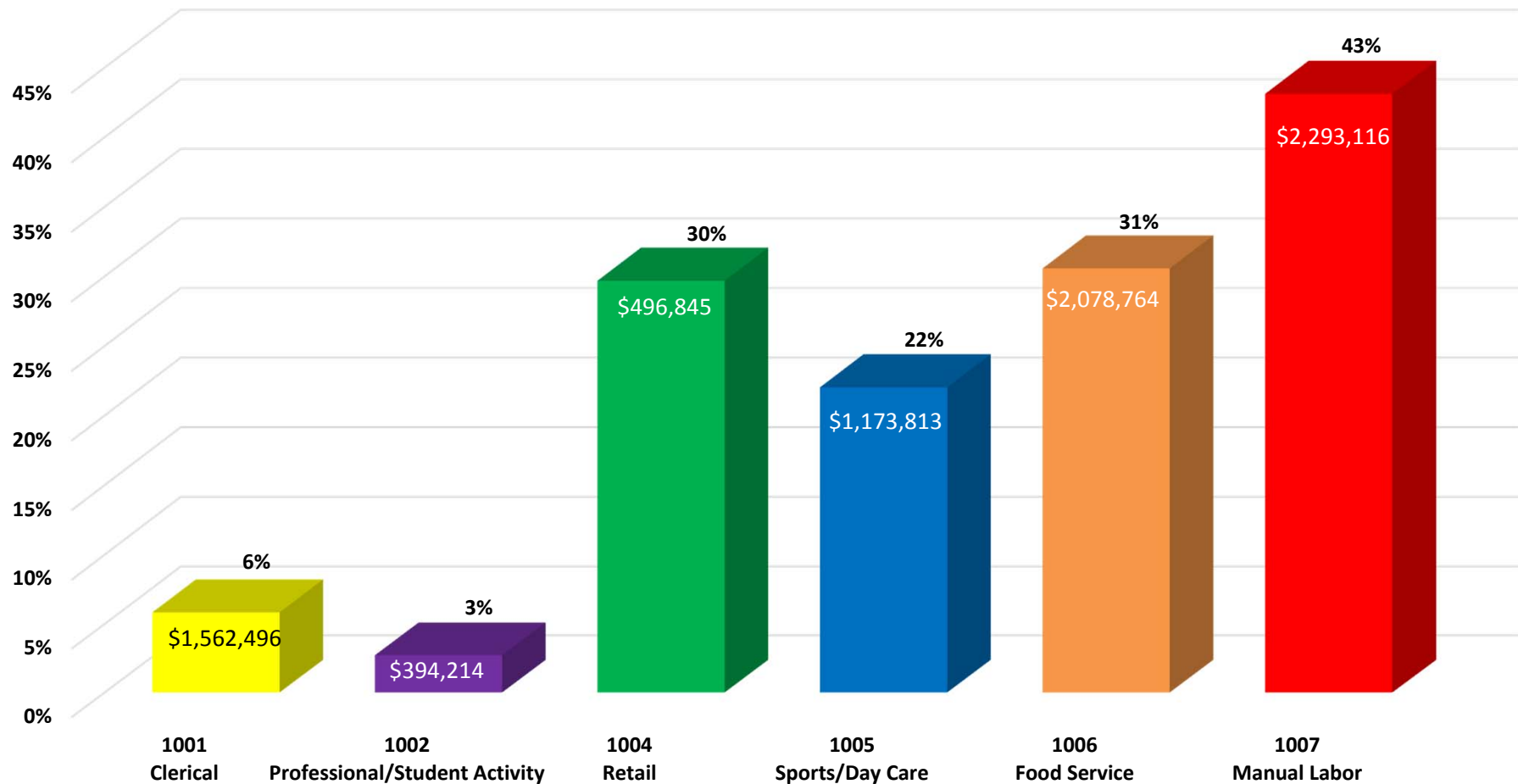
- **Experience modification factors determined by the CSURMA Actuary**
(Maximum change of +/- 15% from prior year; adjusted for the normalization factor)

- **This coverage program is auditable**

AORMA Workers' Compensation Program Losses



Workers' Compensation Losses – July 1, 2010 to June 30, 2015
(Capped at Pooled Layer)



**Represents the percentage of claims compared to the payroll reported.*

AORMA – Property Insurance Program



Excess Insurance Layer

APIP (Alliant Property Insurance Program) - Various Insurers
\$1,000,000,000 xs of \$100,000

Deductibles ... please review the policy summary for other deductibles that may apply

Sub-limits ... please review the policy summary for the various sub-limits included within the program

AORMA Pooled Layer

\$100,000 per occurrence
\$250,000 aggregate

Member Deductible

Deductibles ... \$5,000 for personal property and business interruption / loss of rents - 1% of real property value subject to a min of \$5,000 and a max of \$50,000 ; Cyber Liability \$25,000, Pollution \$50,000, Flood \$250,000 in Zone A & V, \$100,000 for all other Zones

AORMA – Property Insurance Program



Member Allocation Formula

- **Basic rates for;**
 - ✓ Real property
 - ✓ Business personal property and business income / rental value (this rate will be 20% higher than real property rate)
- **Member's total insurable values**
- **Size credit – currently 30%**
- **Loss ratio surcharge – currently between 5% and 25%**
- **Minimum premium – currently \$600**

AORMA – Fidelity / Crime Insurance Program



Excess Insurance Layer

Lloyd's of London

\$2,000,000 any one loss (inclusive of \$100,000 AORMA pooled layer)

\$40,000,000 aggregate

The Program includes coverage for ... employee dishonesty, including faithful performance, theft, computer crime, counterfeiting, forgery and loss to employee benefit assets

AORMA Pooled Layer

\$25,000 per loss

\$100,000 aggregate

Member Deductible

\$5,000

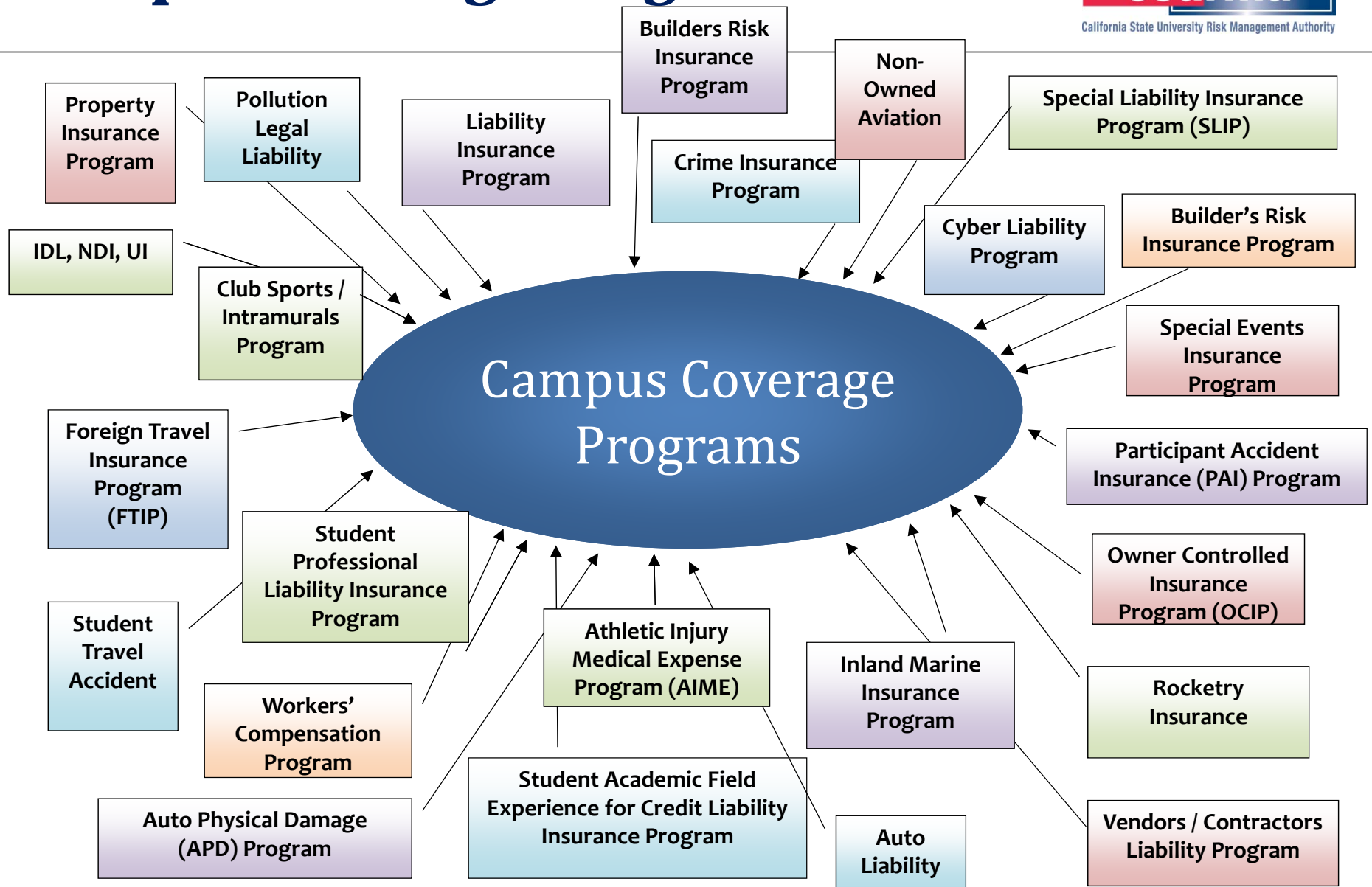
AORMA – Fidelity / Crime Insurance Program



Member Allocation Formula

- **Basic rate**
- **Member's total payroll**
- **Size credit** – currently 30%
- **Loss ratio surcharge** – currently between 10% and 20%
- **Minimum premium** – calculated based on expenditures if the Member has no payroll or minimal payroll

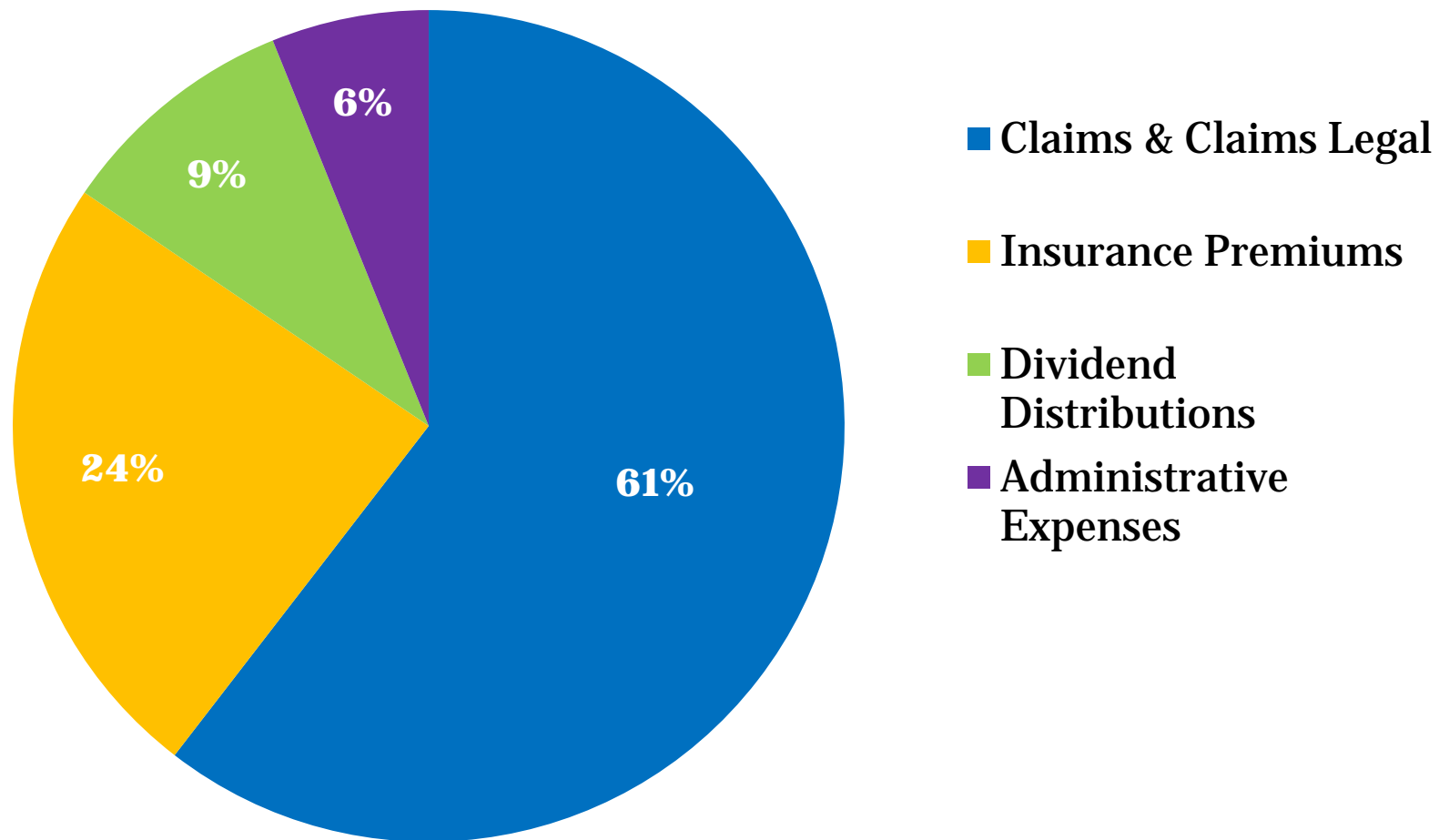
Campus Coverage Programs



CSURMA Program Expenses as of June 30, 2014



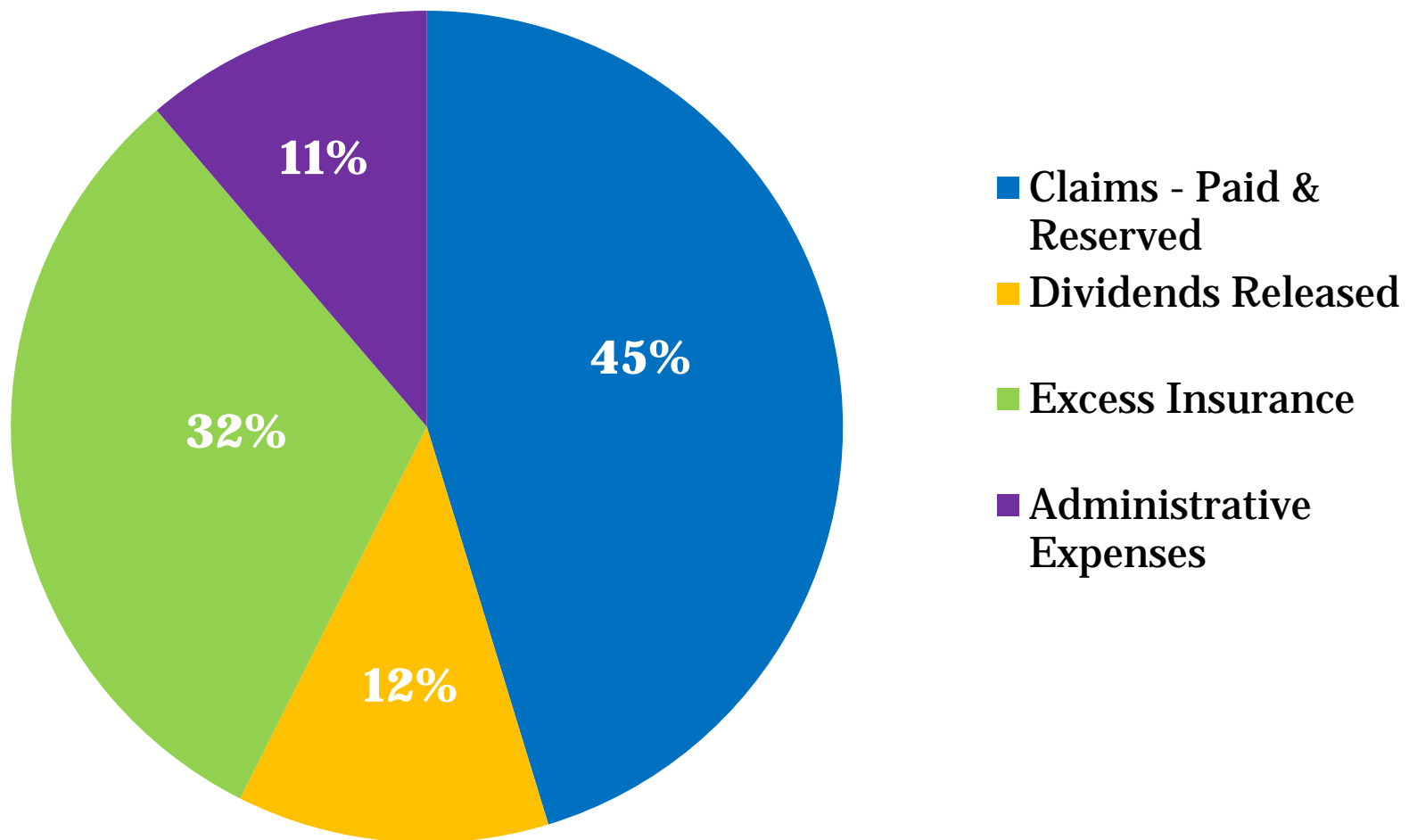
CSURMA Program Expenses @ 06/30/14 “Your Premium Dollars at Work”



AORMA Program Expenses as of June 30, 2014



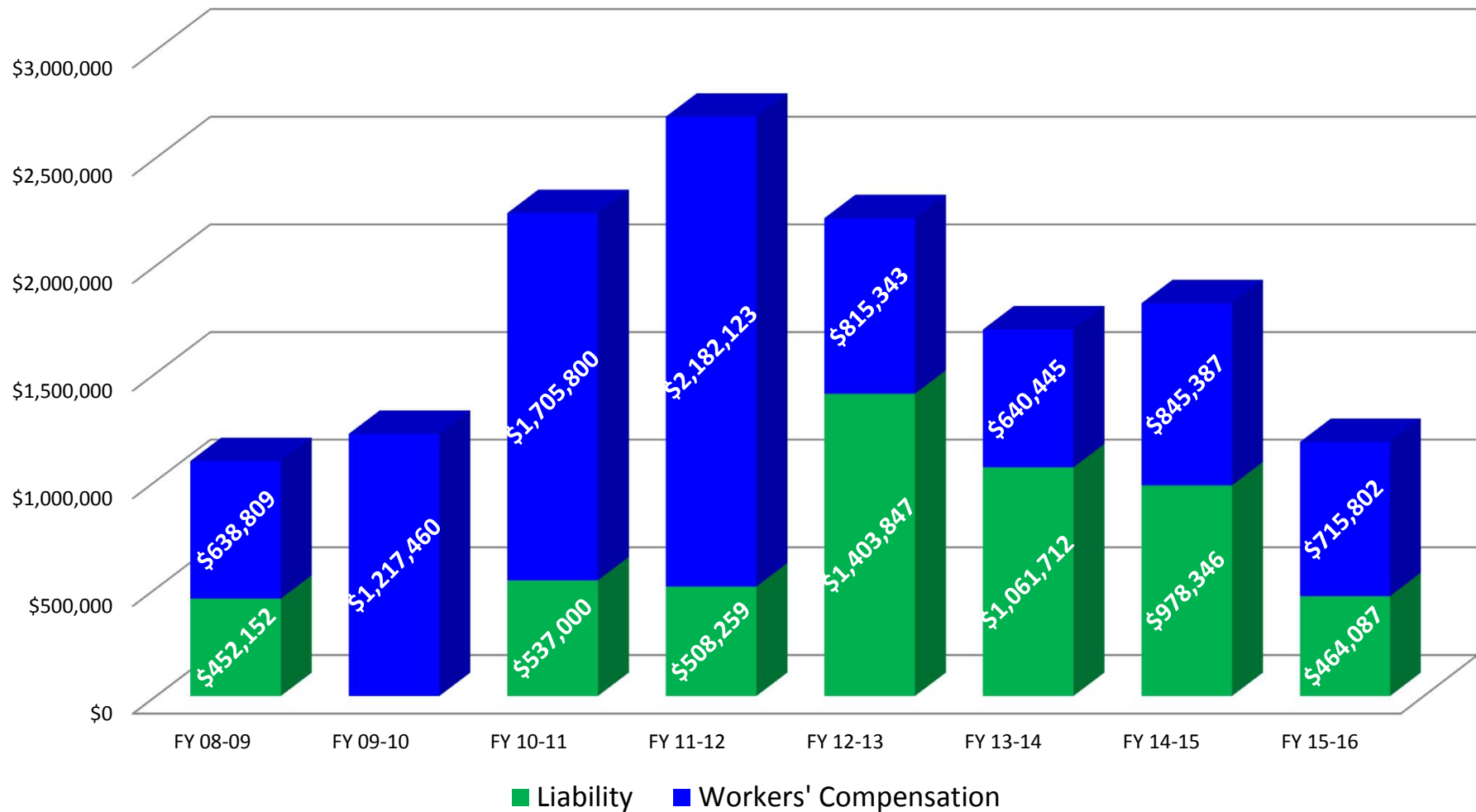
AORMA Program Expenses @ 06/30/14 “Your Premium Dollars at Work”



Total AORMA Program Dividend



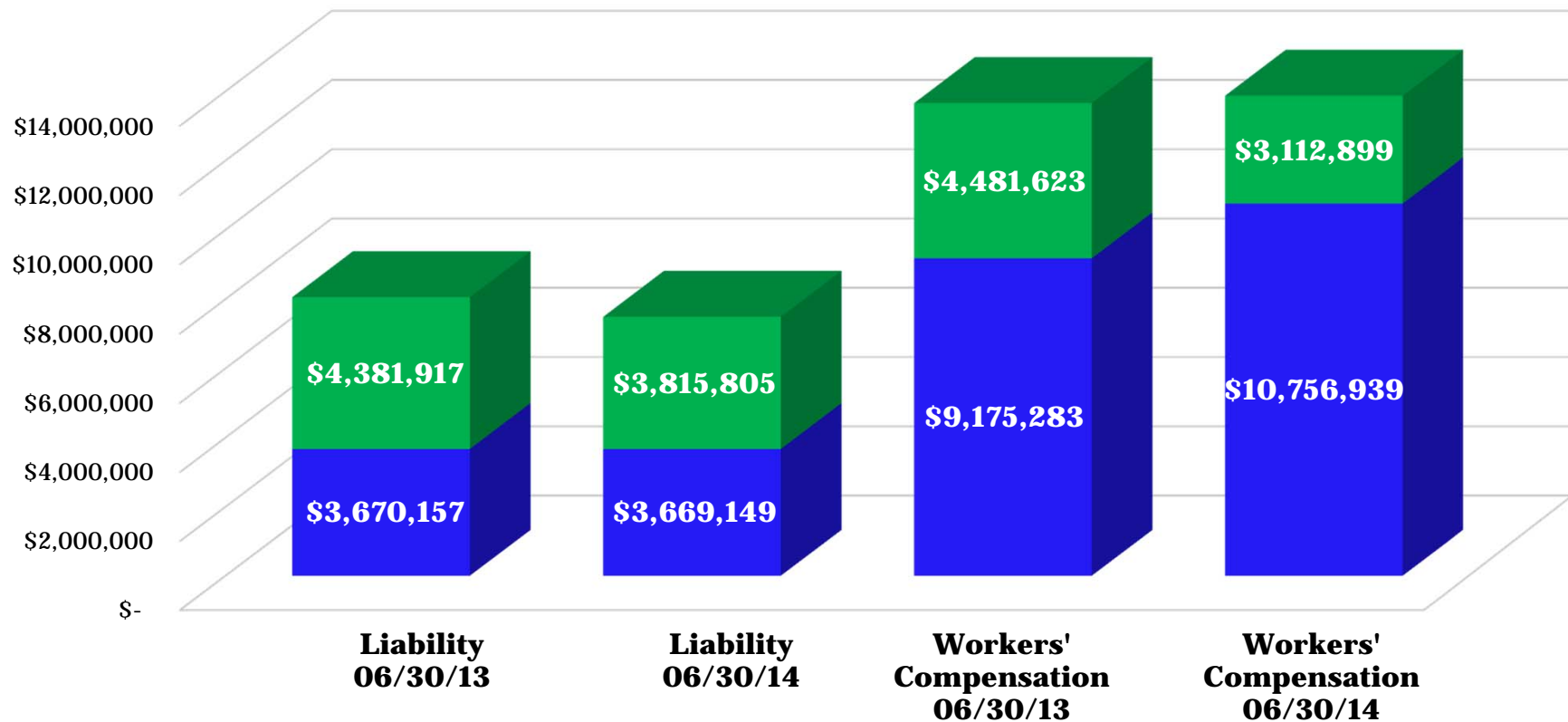
AORMA Programs Dividend Payments



AORMA Programs Estimated Fund Balance Status



AORMA Programs Estimated Fund Balance at June 30, 2014 (undiscounted)



■ Estimated Fund Balance

■ Estimated Outstanding Losses at an 80 % Confidence Level, plus unallocated loss adjustment expense

How to Keep Up to Date

- ✓ “Fitting the Pieces Together” Conference
- ✓ AOA Conference
- ✓ CSURMA website
- ✓ Board meetings
- ✓ Committee meetings
- ✓ AORMA bulletins
- ✓ Quarterly AORMA Chair updates



Thank You!



Questions? *Please contact your Program Administrators:*

Rob Leong, Campus Programs
415-403-1441 rleong@alliant.com

Mimi Long, AORMA Programs
415-403-1423 mlong@alliant.com

Daniel Howell, Program Director
415-403-1426 dhowell@alliant.com



Or, your friendly Systemwide Risk Management professional:

Zachary Gifford, Director Systemwide Risk Management
562-951-4568 zgifford@calstate.edu

Conclusion and Questions

This presentation and much more can be downloaded
at:

www.csurma.org



California State University Risk Management Authority (CSURMA)

History

The Chancellor's Office staff and representatives of the CSU Auxiliary Organizations developed a systematic approach to managing risk exposures which were prevalent across CSU campuses. One avenue of reform was to restructure the overall risk management program on a more collaborative basis. Special legislation was obtained to permit both the CSU as a state agency and Auxiliary Organizations as separate nonprofit corporations, to create a quasi-public entity to establish and perform pooled group insurance and related risk management functions for the benefit of all who elected to join the new entity and to participate therein. On January 1, 1997, the CSURMA was formed by the CSU and those Auxiliary Organizations that opted to join with intentions to participate in the risk management programs to be offered by the Authority.

CSURMA presently has several risk management programs in effect including the Campus Pooled Liability Program, the Campus Pooled Workers' Compensation Program, the Campus IDL/NDL/UI Program, the Campus and AORMA Property Program, the Athletic Injury Medical Expense (AIME) Program and various programs designed specifically for the Auxiliary Organizations, as members of the Auxiliary Organizations Risk Management Alliance (AORMA).

One of the primary goals of the CSURMA was to develop a forum for the CSU and the Auxiliary Organizations to develop strategies that streamline and integrate the risk management practices of the CSU system.

California State University Risk Management Authority (CSURMA) Auxiliary Organization Group Purchase Insurance Program (AGPIP)

History

CSURMA - On January 1, 1997, The California State University Risk Management Authority (CSURMA) was launched with three members – The California State University and two Auxiliary Organizations.

AGPIP - Initially, the Auxiliary Organizations were reluctant to share risk believing that their loss exposures varied too greatly from each other to equitably share in each other's losses. Therefore, on July 1, 1997, the Auxiliary Organization Group Purchase Insurance Program (AGPIP) was formed with eight Auxiliary Organization members. AGPIP was formed as a liability group purchase program, leveraging the buying clout of multiple members to obtain pricing and coverage advantages. After building its loss history (which was unavailable until AGPIP was developed) it was discovered that there were more similarities than differences in the group. Therefore, in 2002, AGPIP switched to a risk sharing liability program with a \$250,000 self insured retention. By 2006, all of the Auxiliary Organizations had voluntarily joined AGPIP. In May, 2007, AGPIP changed its name to AORMA.

CSURMA History and Overview, Continued ...



AO-COMP, Inc., a Mutual Benefit Corporation (AO-Comp) Auxiliary Organizations Risk Management Alliance (AORMA)

History

AO-Comp - The self insurance group (SIG) AO-Comp, Inc. was formed on May 1, 2004 in response to the collapse of the Workers' Compensation insurance market. Auxiliary Organizations were seeing their Workers' Compensation premiums increase 400% over a three-year period. The success of the AGPIP (the self-insured liability program) raised the Auxiliary Organizations' awareness of the benefits of self insurance. AO-Comp was formed as a private self-insurance group. Initially, the Auxiliary Organizations wanted to maintain separate control. AO-Comp members feared that their workers' compensation funding would filter over to CSU. Because AO-Comp was an independent corporation, separate administration costs were applicable as well. Eventually, the AO-Comp members did see the monetary value of inclusion within CSURMA. Therefore, in 2008, after gaining approval from the State Office of Self-Insured Plans, AO-Comp transferred its remaining liabilities to CSURMA AORMA and filed for dissolution with the State.

AORMA – CSURMA engages a firm to re-brand the Auxiliary Organizations' identity. CSURMA AORMA rolls out a new logo at the 2007 AoA Conference.

CSURMA – Organization and Structure

The CSURMA is governed by a Board of Directors, which consists of thirty Directors appointed by the California State University (University) Executive Vice Chancellor, Business and Finance; and ten Directors elected by the member Auxiliary Organizations. The Directors appointed by the University serve at the pleasure of the Executive Vice Chancellor and may be replaced at any time by the Executive Vice Chancellor. Directors elected by the Auxiliary Organizations serve subject to terms and conditions adopted by the Auxiliary Organizations. Each Director of the JPA must be an officer, director or employee of the University or of an Auxiliary Organization. The Executive Vice Chancellor may also appoint alternate representatives who shall serve in the absence of the primary representatives. The CSU has thirty voting positions with the representative of the Chancellor's Office holding a total of seven votes, and one vote delegated to each of the twenty-three campuses.

CSURMA – Organization and Structure

There are four officers of the CSURMA, Chair, Vice Chair, Secretary, and Treasurer. CSU's Chief Risk Officers or such other person as the Executive Committee appoints serves as the CSURMA Secretary. The Treasurer is appointed by the Executive Committee and historically has been the Assistant Vice Chancellor of Financial Services.

The day-to-day business of the CSURMA is conducted, directed and supervised by an Executive Committee consisting of nine members of the Board of Directors. The Chair, Vice Chair and Treasurer of the Board of Directors serve on the Executive Committee along with three members elected from the University-appointed Directors, and two members of the AORMA Committee – the Chair and Vice-Chair. The Executive Committee meets approximately six times per year to consider the business of the CSURMA.

CSURMA - Purpose

The CSURMA Joint Powers Agreement defines the following as purposes of the CSURMA:

- a) Provide for the effective governance of the CSURMA;
- b) Provide for the effective operation of cooperative programs of risk management and loss prevention so as to reduce or eliminate losses and loss exposures, decrease the expenses of claims and claims administration and improve procedures to manage risks commonly experienced by the parties to this Agreement;
- c) Provide for effective operation of Coverage Programs in the areas of public liability, auto liability, errors and omissions, workers' compensation and property losses, and in such other coverage areas as the Board of Directors deems appropriate; and
- d) Implement new Coverage Programs and other programs related to the foregoing purposes, which the CSURMA deems necessary, advisable and beneficial to the parties to this Agreement.

CSURMA Joint Powers Agreement



CSURMA - Powers

The CSURMA Joint Powers Agreement defines the following as the powers of the CSURMA:

The CSURMA shall have all of the powers common to the parties to this Agreement and all additional powers afforded under California law to public entities such as Entity, formed for the purpose of jointly exercising powers common to their members. The Entity is also authorized by this Agreement to do all acts necessary for the exercise of its powers. The Entity's powers include, but are not limited to, the following:

- a) To make and enter into contracts;
- b) To incur debts, liabilities, and obligations;
- c) To acquire, hold, lease or dispose of real or personal property, receive contributions and donations of property, funds, contract for services and other forms of assistance from persons, firms, corporations, and government entities;
- d) To sue and be sued in its own name, and to settle any claim against it

CSURMA Joint Powers Agreement



CSURMA - Powers

- e) To hire employees and to retain agents, advisors and consultants;
- f) To receive and use contributions and advances from Members as provided in California Government Code §6505, including contributions or advances of personnel, equipment or property;
- g) To invest any money in its treasury that is not required for its immediate necessities, pursuant to Government Code §6509.5; and
- h) To carry out all provisions of this Agreement.

Pursuant to California Government Code §6500 *et seq.* the Entity's powers shall be exercised in the manner and according to Procedures provided in the laws applicable to a California State University, as set forth in Sections 66000 *et seq.* and Sections 89000 *et seq.* of the California Education Code.